

Safe, Licensed, Compliant Online Care

This one-page summary documents how RapidMDNow complies with U.S. federal and state law, FDA guidance, and Google Ads' Healthcare & Medicines policy.

U.S.-LICENSED PHYSICIANS

Board-certified · MA & NH

HIPAA-COMPLIANT

Encrypted visits & records

NO CONTROLLED SUBSTANCES

Strict DEA & FDA compliance

Who prescribes

- All prescriptions written by U.S.-licensed MD/DO physicians.
- Credentialed in the state where the patient is located at visit time.
- Currently serves patients physically present in **Massachusetts** and **New Hampshire**.
- E-prescribed via Surescripts to the patient's chosen U.S. licensed pharmacy.

Clinical visit required

- Real-time video or in-person encounter establishes the doctor-patient relationship.
- Clinician collects history and confirms medical necessity before any prescription.
- No prescriptions are issued from intake forms alone.

Conditions appropriately treated via telehealth

- Cold/flu, sinus infections, UTIs, allergies, skin conditions, minor injuries.
- Refills for stable, non-controlled chronic medications.
- Routine primary-care follow-ups and in-scope mental-health visits.

We do NOT prescribe online

- Controlled substances of any DEA schedule (opioids, benzodiazepines, stimulants such as Adderall, ketamine, testosterone, medical cannabis).
- GLP-1 weight-loss medications from compounded or non-FDA-approved sources.
- Medications requiring in-person monitoring, labs, or specialist oversight we cannot provide.
- Anything the clinician judges unsafe or inappropriate via telehealth — patient is referred to in-person care.

Pharmacy & sourcing

- RapidMDNow does **not** sell, dispense, or ship medications.
- We do **not** operate an online pharmacy or partner with overseas pharmacies.
- We never promote purchasing prescription medication without a valid prescription.

Emergencies

- Telehealth is not for emergencies. Call **911** or go to the nearest ER.
- Mental-health crisis: call or text **988** (Suicide & Crisis Lifeline).

License verification & complaints: Physician licenses can be verified through the Massachusetts Board of Registration in Medicine and the New Hampshire Board of Medicine. Concerns: info@rapidmdnow.com · **978-393-3063**.