

Workers' Compensation Telemedicine & Rapid Recovery Network

Immediate injury assessment by telemedicine, with expedited referral into a coordinated network of occupational orthopedics, physical therapy, and occupational therapy.

RapidMDnow gives employers, insurance carriers, TPAs, and self-insured organizations immediate injury assessment through telemedicine, followed by expedited referral to occupational orthopedics, physical therapy (PT), and occupational therapy (OT) providers within a preferred provider network.

Program goals

- Reduce time from injury to treatment
- Lower claim costs
- Reduce lost workdays
- Improve return-to-work outcomes
- Increase employee satisfaction

Value proposition

Employers	Insurance Carriers & TPAs	Injured Workers
<ul style="list-style-type: none"> • Immediate injury reporting and medical evaluation • Reduced workers' compensation costs • Faster return-to-work programs • Fewer unnecessary ER visits • Better injury documentation 	<ul style="list-style-type: none"> • Lower medical spend • Reduced claim duration • Improved claim predictability • Better network utilization 	<ul style="list-style-type: none"> • Same-day medical access • Faster specialist appointments • Coordinated treatment pathway • Improved recovery experience

Bottom-line benefits for the business

- Lower insurance premiums
- Reduced legal exposure
- Improved employee satisfaction
- Better workplace safety

Service workflow

1

Injury occurs

An injured employee reports the injury.

- Reported by phone to the main office
- AI-assisted intake answers immediately and the care team triages the injury
- A provider is contacted for same-day scheduling
- Mobile-app reporting (planned)

2

Telemedicine assessment

A provider visit is scheduled within minutes.

- Occupational medicine provider evaluates the injury
- Determines severity
- Documents claim information
- Creates a treatment plan

3

Care navigation

The pathway is matched to the injury type.

- **Minor injuries:** telemedicine treatment and return-to-work recommendations
- **Musculoskeletal injuries:** expedited orthopedic referral and PT/OT referral within the network
- **Complex injuries:** specialist management and ongoing case coordination

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Recovery monitoring

- Follow-up telemedicine visits
- Treatment adherence monitoring
- Return-to-work planning
- Progress reporting to employer and carrier

Competitive differentiators

Immediate access

Many workers wait days for evaluation. This model moves same-day:

- Injury reported today
- Telemedicine evaluation today
- Orthopedic referral within 24–72 hours when needed

Closed recovery network

Rather than simply referring out, we actively coordinate the full path:

- Telemedicine
- Orthopedics
- Physical therapy (PT)
- Occupational therapy (OT)
- Return-to-work

Target audience

Primary

- Small and medium-sized businesses (10–500 employees)
- Construction companies
- Manufacturing firms
- Transportation and logistics companies
- Warehouses
- Municipalities

Secondary

- Insurance carriers
- Self-insured employers
- Government agencies
- Professional employer organizations (PEOs)

Get injured workers evaluated the same day they're hurt.

RapidMDnow | Telehealth & Primary Care | Chelmsford, MA

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